



Fact Sheet

**BOOKING, CANCELLATION and
ABSENCE SCHEDULE 2016**

JUMBOS OOSH

Permanent Booking - Before School/After School Care

A permanent booking is where a child attend regular booked days in Before School Care (BSC), After School Care (ASC) or both and holds a current enrolment. It is considered a permanent booking when the child is booked in for a minimum of 8 weeks per school term.

How to Book: Complete online Before/After School Booking Form (PDF available)
http://jumbosplayland.com.au/oosh_enrolment_fees.html

Cancellation will count towards your child's allowable absences for Child Care Benefit. Notice is required if your child is not attending. Continual non-communication of cancellation will incur \$5.00 fee per booking.

Casual Booking - Before School/After School Care

A casual booking is where a child attends on occasional irregular basis and holds a current enrolment.

How to Book: Complete online Before/After School Booking Form (see below) OR, text your request to Monique 0438 407229. Monique will respond with OK to confirm booking. Casual places are limited and preference is given to bookings arranged Monday for current week.
http://jumbosplayland.com.au/oosh_enrolment_fees.html

Cancellation: At least one week's notice is required otherwise full fees will be charged.

Absences

Child Care benefits are paid for the child's first 42 absences per year. There are no restrictions on the reasons for the initial absences.

Vacation Care

Refund is given if cancellation is within 2 weeks. Otherwise, should your place be waitlisted and filled, then the service will issue you a refund. A cancellation fee of \$5.00 per day may be incurred.