



Fact Sheet

BOOKING, CANCELLATION
and ABSENCE
SCHEDULE 2026

JUMBOS OOSH

Permanent Booking - Before School/After School Care

Child attends regular booked days and holds a current enrolment. It is considered a permanent booking when the child is booked in for a minimum of 8 weeks per school term.

How to Book: Complete online Before/After School Booking Form (PDF available)
http://jumbosplayland.com.au/oosh_enrolment_fees.html

Cancellation will count towards your child's allowable absences for Child Care Benefit. Notice is required if your child is not attending. Continual non-communication of cancellation will incur \$15.00 fee per booking.

Cancellation or Changes: Permanent Booking is 2 weeks notice.

Casual Booking - Before School/After School Care

A casual booking qualifies when your child/ren attend care occasionally and holds a current enrolment at our Service.

How to Book: Call 0265810909 or call/text Jumbos OOSH Mobile 0437 174733

Casual Bookings must be made at least 24 hours in advance of session

To avoid BSC/ASC session charges families must cancel at least 24 hours in advance.

Absences

Child Care benefits are paid for the child's first 42 absences per year. There are no restrictions on the reasons for the initial absences.

Vacation Care

Cancellation: 2 weeks notice.

How to Book: Complete online Booking Form or paper copy

Persistent cancellations of VAC Care bookings may incur a \$10.00 fee per day.